



CHAITANYA GODAVARI GRAMEENA BANK

(A Government undertaking sponsored by Andhra Bank)

Head Office, Raghu Mansion, 4/1, Brodipet, Guntur

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Date : 25.04.2019

Addendum 2

Sub: RFP for Supply, installation, configuration and maintenance of 224 Micro ATMs.

Ref: Our RFP No. CGGB/51/2018-19/RFP/01 dated 30.03.2019

Amendments in RFP document.

Page No	Current details	Amended clause
Page No 1	Last date for receipt of Bids Documents - 30.04.2019 3.00 PM	Last date for receipt of bids documents 04.05.2019 3 PM
Page 12, Point 17	Bank reserves right to normalize the commercial bids and finalize the L1 bidder based on total cost of ownership for 3 years or total cost of ownership of the equipment in a group of 5 years including AMC period. AMC Charges, any other costs/ charges (in case of any difference in the terms of offer by the bidders) will be considered to bring all the technically short listed vendors at par for computing total cost of ownership by normalizing the commercial bids, if required.	Commercial Evaluation is through three stage bidding. a.) Technical offer. b.) Commercial offer. c.) Reverse auction. Bank make use of Online Reverse Auction to get the most competitive price from the participating technically qualified suppliers/ vendors. Reverse Auction event will be carried out among the Technically Qualified Bidders, for providing opportunity to the Bidders to quote the price dynamically for the procurement for which RFP is floated. Basing on the commercial bids and also market enquiries on the products, start price will be fixed for conducting the reverse auction. Decrement value and its multiples are also fixed.
Page 22	Form VI Technical Bid form	New clause added as point No 37 The Micro ATM device should support IRIS authentication module and provision to integrate IRIS reader.
Page 22	Form VI Technical Bid Form	New clause added as point No 38 The Micro ATM or its peripheral used for card transaction should be EMV & PCI certified.
Page 22	Form VI Technical Bid Form	New clause added as point No 39 The Micro ATM devices supplied should have RD certifications as per UIDAI standards
		Revised Form VI - Technical Bid form is given here under.
Page 15 Point 9	Name of Local Contact Person and Phone No at Hyderabad:	Name of Contact Person and Phone No (Preferably in AP/Hyderabad):

Page 26 Annexure- I	Statement of pre-qualification of RFP for supply, installation and commissioning of Micro ATMs	Statement of pre-qualification of RFP for supply, installation, configuration and maintenance of Micro ATMs
Page 26, Annexure- I Point 1	The Company should be in existence for a minimum period of three years.	The Company should be in existence for a minimum period of five years.
Page 26 Annexure- I Point 5	Annual Sales Turnover not less than Rs 5.00 Crore for last 3 years (Provide in Crores & Enclose audited Balance Sheets) 2015 – 2016 2016 - 2017 2017 – 2018	Annual Sales Turnover not less than Rs 10.00 Crore for the following years (Provide in Crores & Enclose audited Balance Sheets for 2015-16,2016-17, 2017-18 and provisional (or audited) balance sheet for 2018-19) 2015 – 2016 2016 - 2017 2017 –2018 2018 -2019 (provisional or audited)
Annexure- I Page 26 Point 6	Net worth not less than Rs 0.50 Crore for last 3 years (Provide in Crores) 2015 - 2016 2016 - 2017 2017 – 2018	Net worth not less than Rs 1.00 Crore for the following years. (Provide in Crores) 2015 - 2016 2016 - 2017 2017 – 2018 2018 - 2019 (provisional or audited)
Page 26 Point 7		Addition to the existing clause: Note Provisional (or audited) Profit for the year 2018-19
		Revised Annexure I given here under
Page Nos 29,30	Annexure – III. FORMAT UNDERTAKING LETTER ON THE LETTER HEAD OF THE BIDDER.	Revised Annexure – III format given here under.
Page No 1 Point 8	e-mail ID dc_maintenance@cgggb.co.in	dc_maintainance@cgggb.co.in
Page 6 Point 11	The make of the Micro ATM quoted should be in use minimum 1000 nos in Public/private sector bank/Regional Rural Banks.	The make of the Micro ATM quoted should be in use minimum 500 nos in public/Private sector bank/Regional Rural Banks/cooperative banks.
Page 28 Annexure - II	Further, we hereby certify that M/S Is authorised to participate in the tender process for procurement of Core router and Switch on our behalf and submit bids.	Further, we hereby certify that M/S Is authorised to participate in the tender process for procurement of Micro ATMs on our behalf and submit bids.
		Revised Annexure - II format is given here under.

All the other terms and conditions of the RFP, Addendums remain unchanged.

Date: 24.04.2019

Place: Guntur

R V Phanikumar
General Manager
Chaitanya Godavari Grameena Bank,
III Floor,Raghu Mansion,
4/1 Brodipet, Guntur – 522 002

ANNEXURE - III

FORMAT UNDERTAKING LETTER ON THE LETTER HEAD OF THE BIDDER.

To
General Manager
Chaitanya Godavari Grameena Bank,
Head Office
3rd floor, Raghu Mansion, 4/1 Brodipet
Guntur
AP

Place:

Dear Sir,

Ref: Your Tender Reference No: Dated: for Supply, Installation, Configuration and
maintenance of Micro ATMs.

With reference to the above, we hereby confirm that we are the manufacturer of the following equipments (or) authorised channel partner/ authorised dealer (strike off not applicable) of M/S (Provide OEM Name) for the following equipments.

TYPE OF EQUIPMENT	MAKE OF EQUIPMENT	MODEL OF EQUIPMENT

We confirm that the above equipments are original make and all the components used in the equipments are of original make as per configuration offered and all the deliverables will be supplied with the authorised license certificates in the name of the bank. If found contrary, we undertake to replace the component/ equipment with the original ones at our own cost and under such circumstances, bank reserves right to levy penalty for the lapses. If the equipment supplied is not working properly, the same shall be replaced with a new system at our cost. We hereby confirm that the Model offered & empanelled will be available & supplied during the currency of the empanelment. We undertake to service the equipment for 6 years from the date of procurement as per the terms of RFP. We further confirm that we have read all the points of the RFP document and shall comply & abide by that. We undertake to enter in to an SLA agreement as per the RFP document for warranty/ AMC Services with Bank.

We, further, confirm the following services will be provided during the process of supply, installation, configuration and maintenance.

- a) Delivering, installing, configuring and maintenance of Micro ATMs of specified configuration at branches of the bank.
- b) configuration/ operationalization of the Micro ATMs with close coordination with FI service providers M/s Olive Crypto/ M/s Mgnots consultancy services / M/s Tekplay pvt ltd and ensure compatibility of hardware, software and other equipment that will be supplied, with the hardware and software systems being used in the bank.
- c) Provide service and onsite support for Micro ATMs including biometric scanner, display, network connectivity module, printer, battery, card reader, PIN pad, processor, internal storage, RAM etc during

warranty and post warranty period as per Bank's requirement without any extra cost to the bank .

- d) Coordinating with the branches/ offices for obtaining Road Permits, Delivery, Installation by coordinating with other agencies/vendors of other equipments, if required.
- e) Assists the Banks authorized representatives for undertaking the inspection at factory/ on site as per the banks instructions, if required by bank.
- f) The configuration and operational testing of Micro ATM machine will be done at the Head Office of the Bank or any other place as specified by the Bank with the teams of FI service providers and sponsor bank's ATM switch team.
- g) If required by the bank, arrange for delivery of the equipment at HO / Regional Offices for configuring etc as per banks requirement and arrange for delivery at the locations required by the bank.

Further, we are agreeable for all the terms & conditions of supply, installation, Configuration and maintenance of Micro ATMs

Yours Faithfully,

(Name, Designation, Address, Phone Number of the
Authorised Signatory with Company Seal)

ANNEXURE - I

Chaitanya Godavari Grameena Bank, DEPARTMENT OF INFORMATION TECHNOLOGY, 3rd floor, 4/1, Brodipet, Guntur, AP.

Statement of pre-qualification of RFP for supply, installation, configuration and maintenance of **Micro ATMs**:

Sl. No	Pre-qualification Criteria	Compliance
1	The Company should be in existence for a minimum period of five years.	
2	The Company should be a manufacturer of the equipments or as an authorised channel partner/ authorized dealer for the equipments quoted during the last 2 years.	
3	The OEM/authorized channel partner/dealership certification should be in force for the current financial year. (Enclose copy of letter from OEM as per enclosed format, if the bidder is channel partner or dealer)	
4	The Bidder should have executed contracts for supply, installation and commissioning of the equipment for which the tender is submitted to public/ private sector banks/ public sector organizations / government undertakings during the last two years. Copies of Major Contracts executed/ Reference Letters during the last two years for the Equipments for which the tender is submitted should be enclosed.	
5	Annual Sales Turnover not less than Rs 10.00 Crore for the following years (Provide in Crores & Enclose audited Balance Sheets for 2015-16,2016-17, 2017-18 and provisional (or audited) balance sheet for 2018-19) 2015 – 2016 2016 - 2017 2017 –2018 2018 -2019 (provisional or audited)	
6	Net worth not less than Rs 1.00 Crore for the following years. (Provide in Crores) 2015 - 2016 2016 - 2017 2017 – 2018 2018 - 2019 (provisional or audited)	
7	Shall be Earning Profit for the last Three Years (Provide in Crores) 2015 - 2016 2016 - 2017 2017 –2018 2018 – 2019 (provisional or audited) In case the bidder company is having loss for any year out of the last 3 years, a certificate from the auditors has to be given that the current net worth is positive. Bank may consider such bids after duly evaluating the financial strengths of the company.	
8	The company shall be having minimum two offices in Guntur, Krishna, East Godavari or West Godavari districts of AP shall be able to provide the warranty/ AMC services at the locations, where the equipments are supplied, either directly or through their authorised representatives or through their OEM representatives. OWN : OEM Branch/Dealer/ Franchisee:	

9	The Product offered (Same model or same series or higher of the equipment's should deployed in the market). Proof like PO copies / reference letters needs to be submitted. Quality/ Performance/ Benchmark Certifications for the products offered, if any, shall be submitted	
10	The bidder/ OEM shall provide an undertaking that the Model offered & empanelled will be available & supplied during the currency of the empanelment.	
11	The make of the Micro ATM quoted should be used in the branches or at Business correspondent points for making banking transactions.	
12	The bidder must not have been black listed by any Government organization or Govt. agency or Banks in India. (A self-declaration signed by the authorized Signatory to be enclosed).	

Date:

Signature of Authorised Official with Seal

(Micro ATMs)

Name of the vendor:

Micro ATMs Quantity: 224

Sl. No.	Description	Compliance (Yes/No)
1	The Micro ATM must be fully compliant with extant standards & certifications of IBA/IDRBT/UAIDAI & RBI and should be robust enough to conform & upgrade to the changes mandated by IBA/IDRBT/UADIA & RBI from time to time	
2	Micro ATMs are to be compliant of UIDAI 1.5.1 standards or its latest version.	
3	The Micro ATMs should be a single integrated system for easy to carry of use.	
4	The Micro ATM should have 5.5 inch IPS or higher display	
5	The Micro ATM should have Quad Core 1.0 G Hz or Higher processor, minimum 1GB RAM, 8GB internal memory extendable to 32 GB	
6	Micro ATMs should come with latest Android Operating System	
7	The Micro ATMs must provide at least two channels choice) of network connectivity like GSM / GPRS / CDMA (3G/4G), Ethernet (IPV4 and IPV6)and PSTN, Wireless like RF,VSAT Wi-Fi etc	
8	The Micro ATM battery should provide minimum 8 hours of operation backup with 24 hours standby	
9	AC/DC adapter for battery charring should have protection from power surge	
10	The Micro ATM should have inbuilt STQC certified Fingerprint Reader with 500 DPI resolution, which is in compliance with latest RD service specification of UIDAI	
11	The Micro ATM should have 2 inch inbuilt printer which supports multiple fonts , barcode and graphics	
12	Security 2048-bit PKI, 256-bit AES, Base64, SHA-256 for full compliance with Aadhaar Authentication API specifications	
13	The Micro ATM should have integrated Audio speaker for voice confirmation of the transaction with option to change language as and when required	
14	The Micro ATM should have integrated camera with resolution 5 MP or higher	
15	The Micro ATM device should provide ISO triple-track 1/2/3, bi-directional, high-coercively Magstripe reader	

16	The Micro ATM device should provide ISO 7816 complaint contact smart reader	
17	The Micro ATM device should provide Contactless smart card readers compliant to ISO 14443 A and B	
18	The Micro ATM should have integrated Industry standard 16 channel NMEA Compliant GPS to communicate its Lat-Long location	
19	The Micro ATM should have provision for a SAM (secured access module) card. SAM card is used only for the authentication and not for storage	
20	The Micro ATM device should provide PCI-PED certified PIN PAD connected to device over USB/Bluetooth and capable of 3DES encryption, TMK/TPK support with all keys remote download, UKPT / DUKPT capability	
21	Operating temp: 0 to 50 degrees C .Storage not including battery 0 to 55 degrees C	
22	Optional: Ability to read QR code from the Aadhaar letter of size 21mm x21mm, 600 DPI and Error correction code level M(Medium)	
23	The Micro ATM devices should have maximum compatibility with the Bank's existing FI- gateway, Andhra bank ATM Switch, core-banking system i.e. Finacle. In a way, the messaging protocols and transaction + settlement mechanism of the supplied Micro ATM be based on processes in use in the Bank for on-us & off-us transactions.	
24	The device must be certified for Aadhaar authentication as per the certification requirements laid down by UIDAI	
25	The Micro ATM must be fully compliant with extant standards & STQC & Registered Devices & other certifications of UIDAI and should be robust enough to confirm & upgrade to the changes mandated by UIDAI from time to time	
26	The Micro ATM devices should support & capable of processing both On-us and off-us transactions of the Bank in case of AEPS and Rupay card based transactions - On-us transactions be processed internally as within the Bank. - Off-us transactions be routed through multi-layer gateway / switches for payment & settlement.	
27	The Micro ATM devices must be fully compliant on the Secure Biometric Scanner as per defined Standards issued by IBA / IDRBT / UIDAI / RBI / GOI etc. and be compatible and easily integrable with the Bank's FI Gateway solution.	
28	The machines must be brand new and manufactured as per the latest technology.	
29	The power supply to Micro ATM should be of Indian Standards. The battery / charger used in the offered / supplied Micro ATM should be inbuilt & of Indian Standard with maximum power back time while during operation & standby with scheduled warning / sound beeps enabled for recharging.	
30	Micro ATM should have capability to port application for standard perform basic Banking services (eKYC account opening, Withdrawal,	

	Deposit, Fund Transfer, Balance enquiry & mini statements) Rupay, AEPS and e-KYC services	
31	Micro ATM should be capable of hosting multiple applications and should seamlessly interface with the existing Bank's FI-Gateway solutions.	
32	Inbuilt Printer must be able to print out transaction status and mini statement of at least 10 transactions. Printed items must be legible for at least 2 months from the date of printing.	
33	The operating system of the machines must be compatible with the associated processing software in the Bank's FI Gateway Financial Inclusion Solution and CBS.	
34	The Micro ATM device must support "Best Finger Detection" software as per Aadhaar Best Finger Detection API Released by UIDAI	
35	As a fallback to biometric authentication, the Micro ATM device must implement the OTP API and OTP authentication capability	
36	The machine should have user interface with the peripherals and Bank's FI – Gateway / Computer / Server through Bank's secured LAN / WAN.	
37	The Micro ATM device should support IRIS authentication module and provision to integrate IRIS reader.	
38	The Micro ATM or its peripheral used for card transaction should be EMV & PCI certified.	
39	The Micro ATM devices supplied should have RD certifications as per UIDAI standards	

ANNEXURE - II

(This format has to be issued by Original Equipment Manufacturer on their Letter Head duly signed by authorised signatory/ies)

To
General Manager
Chaitanya Godavari Grameena Bank,
Head Office
3rd floor, Raghu Mansion,
4/1 Brodipet
Guntur
AP

Place:

Date:

Dear Sir,

We hereby certify that M/S(Name & Address) is an Authorised Channel Partner/
Authorised Dealer (Strike out the not applicable) for Supply, installation, configuration and maintenance of(Equipment details) of (Specify Make) manufactured by our company for the last..... (Specify) Years. Further, we certify that the Authorised Channel Partner/ Authorised Dealer ship agreement with M/S is in force and is valid up to (Specify Period).

Further, we hereby certify that M/Sis authorised to participate in the tender process for procurement of Micro ATMs on our behalf and submit bids. We undertake to honor the Warranty and AMC terms & conditions as per the tender documents independent of continuation of the channel partnership/ authorised dealership arrangement with M/S either directly or through any of our channel partners/ authorised dealers.

We hereby undertake that the Model offered & empanelled will be available & supplied during the currency of the empanelment.

Further, we confirm that the undersigned is authorised to issue this letter.

Yours Faithfully,

(Name, Designation, Address, Phone
Number of the Authorised Signatory
with Company Seal)